



Community Health Worker Collaborative of South Dakota

An introduction to Community Health Workers and the CHWSD



What is a Community Health Worker?



What is a CHW?

American Public Health Association (APHA)

The CHWSD and SD DOH have adopted the American Public Health Association's (APHA) definition of a Community Health Worker (CHW):

“A community health worker (CHW) is a frontline public health worker who is a trusted member of and/or has an unusually close understanding of the community served. This trusting relationship enables the worker to serve as a liaison/link/intermediary between health/social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery.”

- APHA 2020¹



Community Health Worker Scope of Work

CHW Scope of Work

South Dakota-specific²

Health system navigation and resource coordination, including helping a patient find providers to receive a service, helping a patient make an appointment for a service, arranging transportation to a medical appointment, attending an appointment with the patient for a medical service, and helping a patient find other relevant community resources such as a support group.

Health promotion and coaching, including providing information or education to patients that makes positive contributions to their health status, such as cessation of tobacco use, reduction in the misuse of alcohol or drugs, improvement in nutrition, improvement of physical fitness, family planning, control of stress, pregnancy and infant care including prevention of fetal alcohol syndrome.

Health education to teach or promote methods and measures that have been proven effective in avoiding illness and/or lessening its effects, such as immunizations, control of high blood pressure, control of sexually transmittable disease, prevention and control of diabetes, control of toxic agents, occupational safety and health, and accident prevention. The content of the education must be consistent with established or recognized healthcare standards.

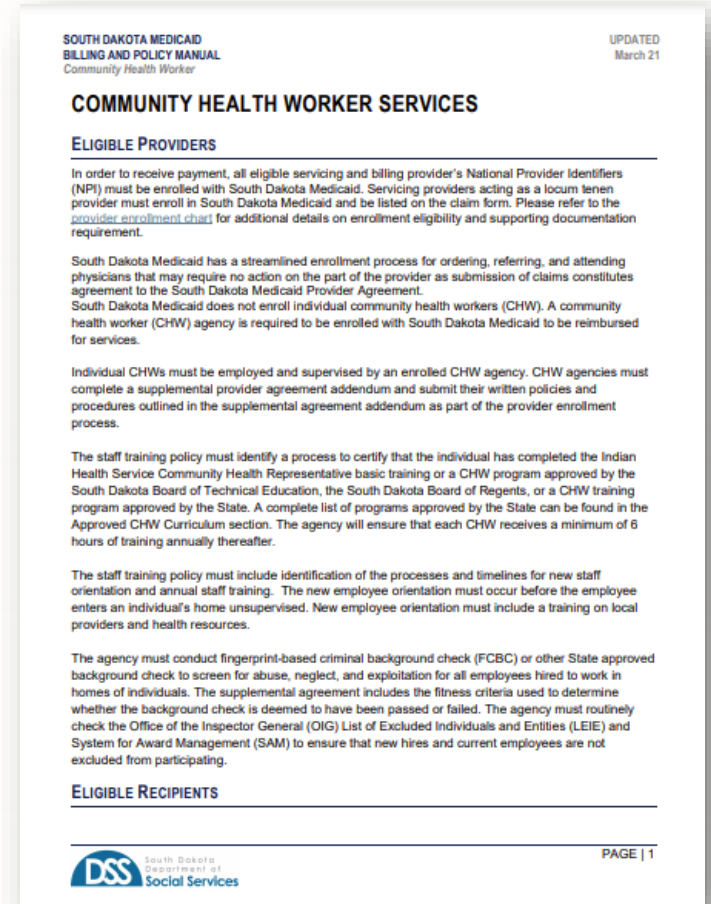


CHW Reimbursement South Dakota Medicaid

Requirements

SD DSS Medicaid Reimbursement

- CHW Services must be provider ordered.
- Patients must have a qualifying condition and/or qualifying barrier.
- Individual CHWs must be employed and supervised by an enrolled CHW agency.
 - CHW agencies must complete a supplemental provider agreement addendum and submit their written policies and procedures.
- CHWs must have completed training through an approved SD DSS Medicaid CHW training program.
- See Billing and Policy Manual for complete information.



Training Programs

Current CHW Training Programs in South Dakota

Certificate-Level CHW Training Programs

- Lake Area Technical College (CHW Certificate, Diploma, Associates Degree, Embedded in Associates Degree)
- MN West Community and Technical College (CHW Certificate)
- Northwest Technical College (CHW Certificate)
- Indian Health Service (Community Health Representative Training Program)

Future Training Programs

- *Southeast Technical College (CHW Certificate, Embedded in Associates Degrees)*

Possible Training Programs

- *Training programs from other states (case-by-case basis per SD DSS review and approval)*

Additional Training Programs

Specified CHW Training Programs in South Dakota

Specified Training Programs

- Family Spirit® Home Visiting Program (Tribal Home Visiting Program)
- National Diabetes Prevention Program (Lifestyle Coach Training)
- Better Choices, Better Health® SD (Lay Leader Training)
- Additional training programs may be added

How Specified Training Programs Tie to Reimbursement

- CHWs can train in these programs to expand the services they are able to provide (specifically in a group setting)
- Individuals who have trained to lead these programs (i.e. a dietitian training as a Lifestyle Coach for the National DPP) could be reimbursed as providing a service of the CHW Scope of Work using the appropriate CPT code.

<https://chwsd.org/training/>



Community Health Worker Collaborative of SD Overview



Mission and Vision

Community Health Worker Collaborative of SD

Mission

To promote, support, and sustain the Community Health Worker (CHW) profession in South Dakota.

Support

The CHWSD is an extension of the South Dakota Department of Health, Office of Chronic Disease Prevention and Health Promotion



South Dakota-Specific CHW Planning and Assessment Toolkit



CHW Toolkit (w/FREE CEUs)



<https://chwsd.org/chw-toolkits/>

- **4-Module Toolkit** to learn more
- **Self-Guided Resource Version and CEU Version (2 FREE CEUs)**
 - CME
 - CNE
 - EMS
 - Social Work
 - BAPP
 - Pharmacy
 - Dentistry
 - Counselors
 - General Certificate

CHW Toolkit Modules

- **Module 1** – CHW Background
- **Module 2** – Planning
- **Module 3** – Implementation
- **Module 4** – Evaluation and Sustainability

CHW TOOLKITS

CHW Planning and Assessment Toolkit

The CHW Planning and Assessment Toolkit is intended to provide you with **background knowledge, resources, tips, and recommendations** for hiring and utilizing a CHW. It is ideal for managers and key decision makers advocating for, or implementing, a CHW program at their organization. The focus of this toolkit is on healthcare and social service settings; however, the information found in this toolkit is also applicable to community settings as they relate and interface with healthcare settings.

South Dakota Community
Health Worker Planning and

South Dakota Community
Health Worker Planning and
Assessment Toolkit

Toolkit Assistance

Should you have any
questions while using this



CHWSD and SD DOH

Technical Assistance and Supports

CDC COVID-19 Health Disparities Grant

June 2021 – May 2023

Grant Opportunity

- National Initiative to Address COVID-19 Health Disparities Among Populations At High-Risk and Underserved, Including Racial and Ethnic Minority Populations and Rural Communities.
 - \$37.4 million over 2 years
 - Approx. 60% directly tied to CHW work in SD

Four Grant Strategies (SD will primarily focus on Strategies 3 and 4)

- **Strategy 3:** Build, leverage, and expand infrastructure support for COVID-19 prevention and control among populations that are at higher risk and underserved.
 - Build and expand an inclusive public health workforce, including hiring people from the community (i.e. Community Health Workers)
- **Strategy 4:** Mobilize partners and collaborators to advance health equity and address social determinants of health as they relate to COVID-19 health disparities among populations at higher risk and that are underserved.

CHWSD Financial Support (Coming Soon)

CDC COVID-19 Health Disparities Grant

Organizational Investments

- Health Systems
- Hospitals, Clinics, and other healthcare-related organizations
- Community-based organizations
- FQHCs
- Dental
- Training
- CHW Supports – HealthLink (HIE), Helpline Center
- CHWSD Supports – expanded staffing, support for CHWs

Mini-Grant Funding

- 300 Mini-Grants (up to \$50,000 per SFY) to fund*:
 - Clinical/Healthcare-based CHW Program
 - Community-based CHW Program
 - Career Lattice/Cross-trained CHW Program

*Forecasted availability beginning September 2021



Thank You!
Contact Information

Contact Information

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