



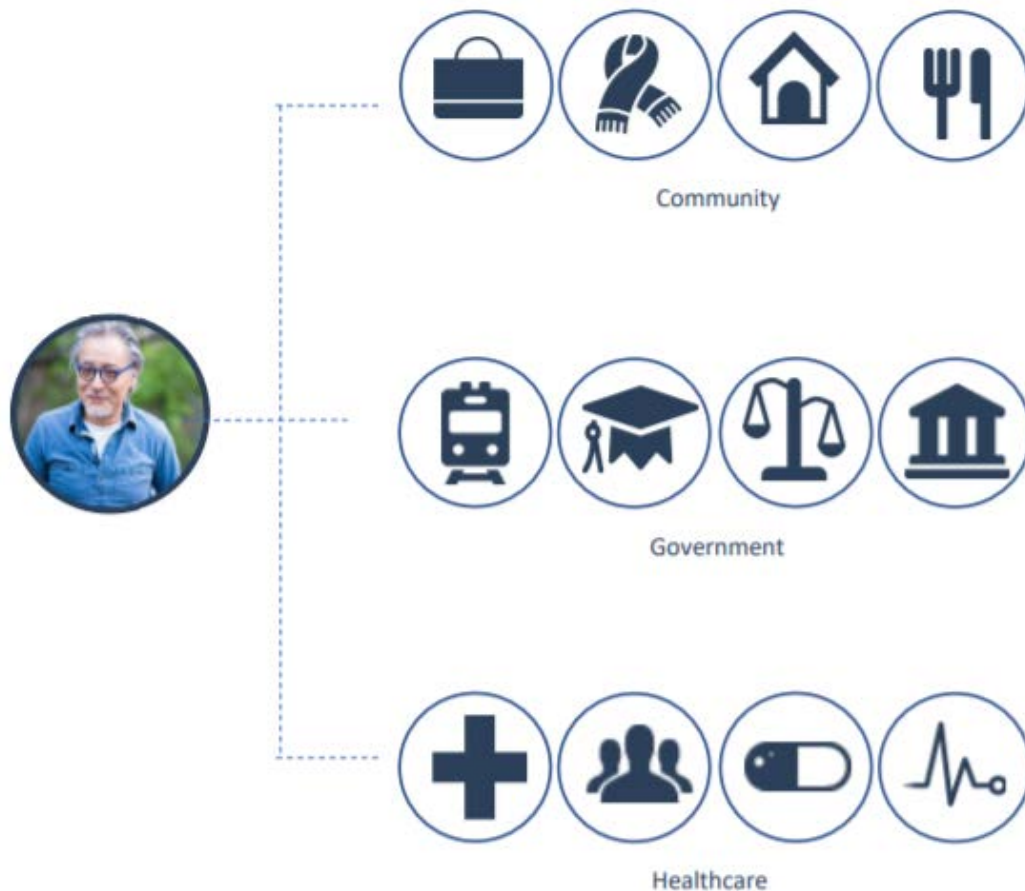
BETTER CHOICES  
**better health**<sup>®</sup>  
GOOD&HEALTHY SOUTH DAKOTA COMMUNITIES



*A Referral Management Solution*

How can BCBH®SD help  
**connect community and healthcare systems**  
to impact quality measures and  
increase referrals to  
evidenced based programs?

# BARRIER: Service Providers are Fragmented



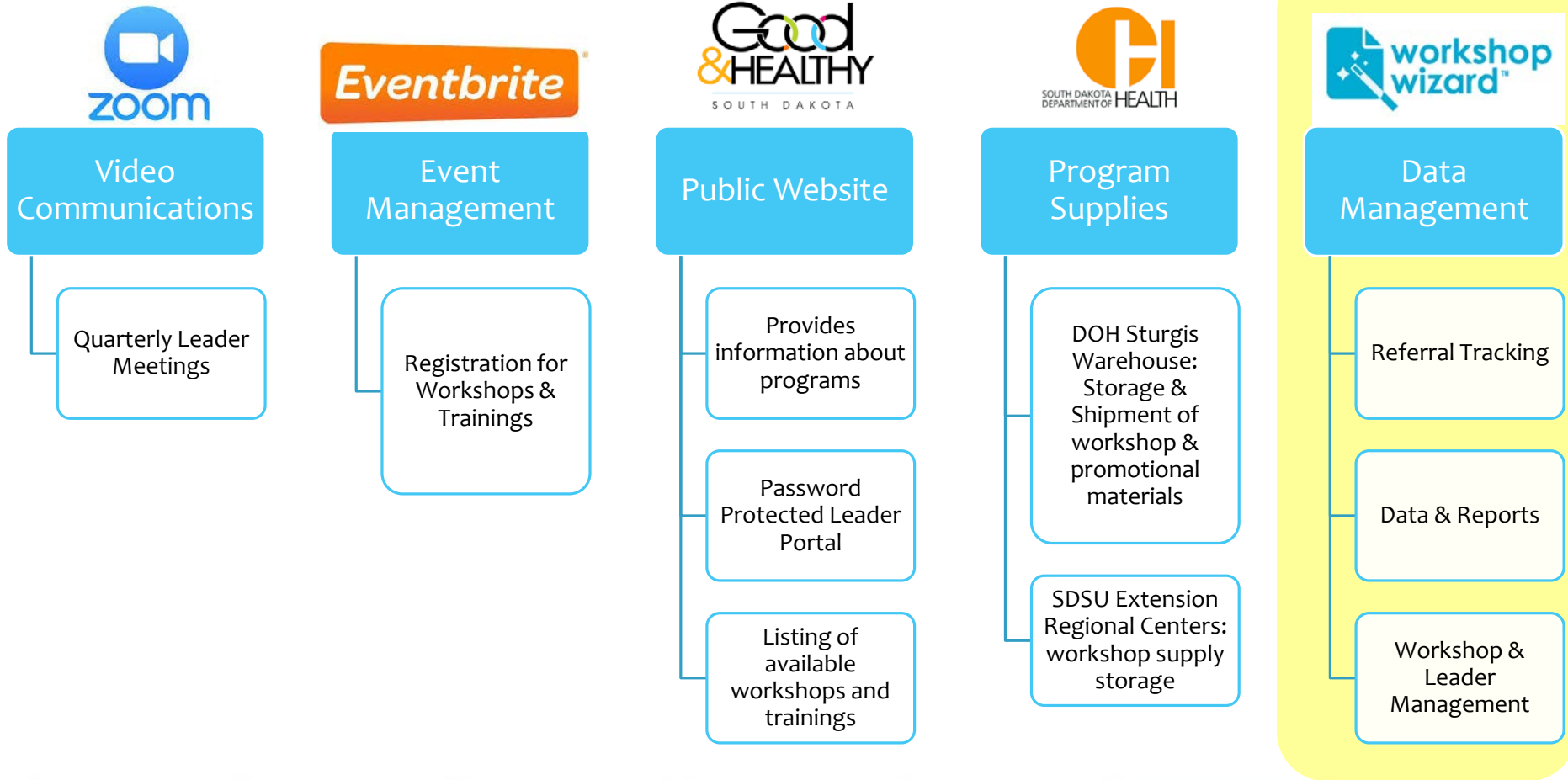
1. Providers lose visibility after their patients are discharged
2. Co-occurring health & social needs are often under-addressed across the community.
3. Vulnerable patients are seeking clinical care for social problems

**Vision:** over the next three years BCBH® SD will create a centralized, statewide evidence-based program network.

# Network Hub



# BCBH®SD Centralized Management Systems





## Certificates

Don't let important certifications expire. Workshop Wizard automatically tracks leader and trainer certifications, and updates the info as they meet new requirements.



## Referrals

Track every contact with individual referrals and generate reports to providers. Workshop Wizard is the key to your referrals system running smoothly.



## Reports

Create reports for everything—grants, health systems, participants, referrals, and more. Get complete statistics on participants easily and quickly with Workshop Wizard.



## Custom Access

Set who can do what in Workshop Wizard according to their needs and your wishes. Workshop Wizard is up to the task.



## Provider Letters

Workshop Wizard can automatically send update letters to medical providers giving them an update on how their patient is doing in the workshop.



## Integration

Workshop Wizard can upload data for your CDSME and Falls workshops to the NCOA, it can produce the files you need to send the CDC for your NDPP workshops, and it can produce the MDPP crosswalk files for CMS.



## Custom Data

There's a lot built into Workshop Wizard, but you're not limited to that— track any data you want to, your way. Choices galore through Workshop Wizard.



## Workshops

Enter all the info for workshops and trainings— sites, leaders, marketing info and more. Check out the possibilities with Workshop Wizard.





## THE 3 BUCKETS OF PREVENTION



SOURCE: Auerbach J. The 3 Buckets of Prevention. J Public Health Management Practice  
2011[http://journals.lww.com/jphmp/Citation/publishahead/The\\_3\\_Buckets\\_of\\_Prevention\\_.99695.aspx](http://journals.lww.com/jphmp/Citation/publishahead/The_3_Buckets_of_Prevention_.99695.aspx)



## BCBH Community Referral Coordinator & Wellness Coach



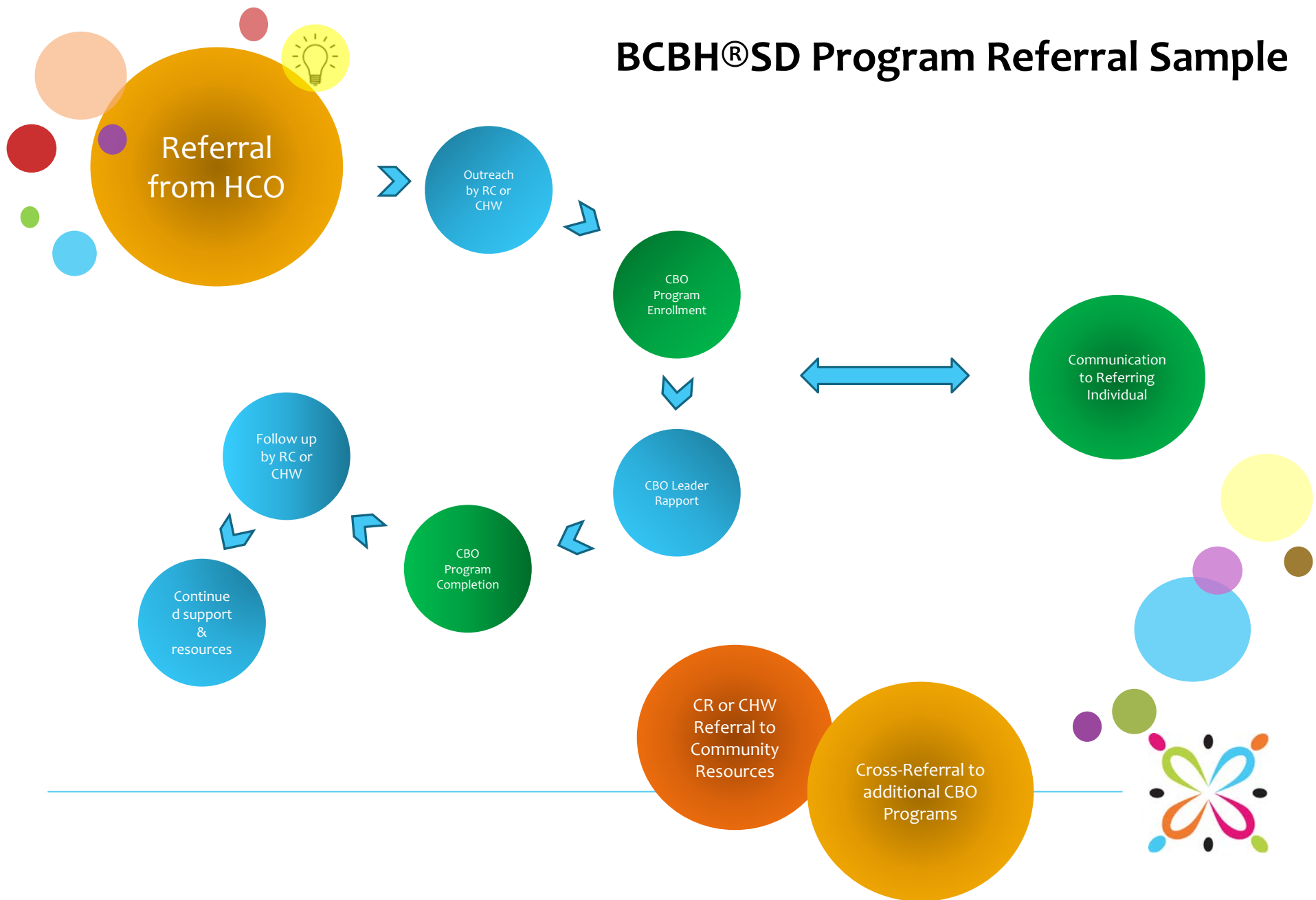


# Referrals with Lasting Impact

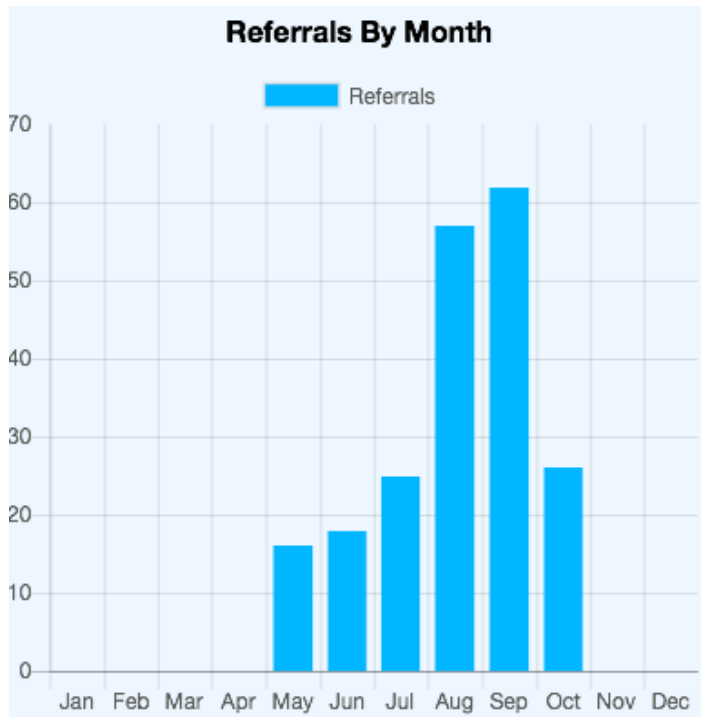




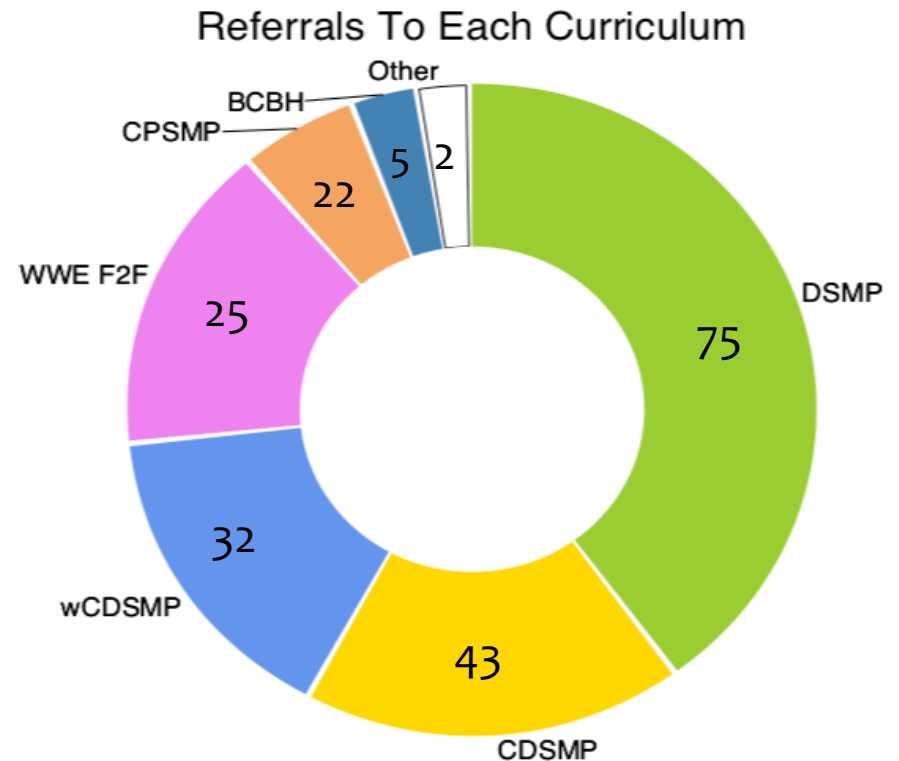
# BCBH®SD Program Referral Sample



## BCBH Community Referral Coordinator & Wellness Coach – 6-month update



**204 Total Referrals**



# Data Management



## Background and Expertise

- IRB and CITI trained

## Evolution of Data Management for BCBH

## National Database Reporting Requirements

- Data report to CDSME database
- NDPP data reports to CDC
- WWE and Fit and Strong

## Customizable Data Entry and Reporting


- Program benefits
- Partner benefits

## Workshop Wizard Access

- Leader benefits
- Partner benefits
- Training tracking

# Workshop Wizard





**My Workshops**  
**Find**  
**People**  
**Organizations**  
**Sites**  
**Workshops/Trainings**  
**Referring Entities**  
**Referring Individuals**  
**Referrals**  
**Participants**  
**Satisfaction**  
**Reports**  
**Dashboard**  
**Surveys**  
**Import**  
**Export**  
**Configuration**  
**Help**  
**Logoff**

SearchGeneralMembershipPaperworkPrintExport

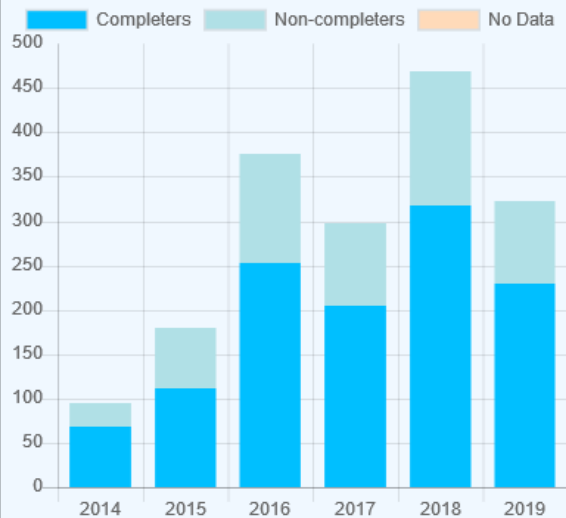
Search

Site: -All-  
Organization:  
Timeframe:  
☒ Past (Classes which have finished)  
☒ Present (Classes which have started but not yet finished)  
☒ Future (Classes which have not yet started)  
☐ Custom:  
Starting On: to  
—OR—  
Ending On: to  
License Holder:  
Project:  
Funding Source:  
ID:  
Curriculums:  
☒ For Instructors ☒ For Public ☐ No Longer Offered  

☐ BCBH  
☐ CDSMP  
☐ CPSMP  
☐ DSMP  
☐ F&S  
☐ LT-CDSMP  
☐ LT-CPSMP  
☐ LT-DSMP  
☐ LT-NDPP  
☐ LT-Refresher  
☐ LT-wCDSMP  
☐ LT-WWE

  
Include:  
☐ Include cancelled workshops  
☒ Include full workshops  
☐ Include only full workshops  
Paperwork:  
☐ Pre-test is needed but not yet received  
☐ Fidelity is needed but not yet received  
☐ Post-test is needed but not yet received  
☐ Follow-up is needed but not yet received  
☐ Paperwork is not yet complete  
Survey:  
Search

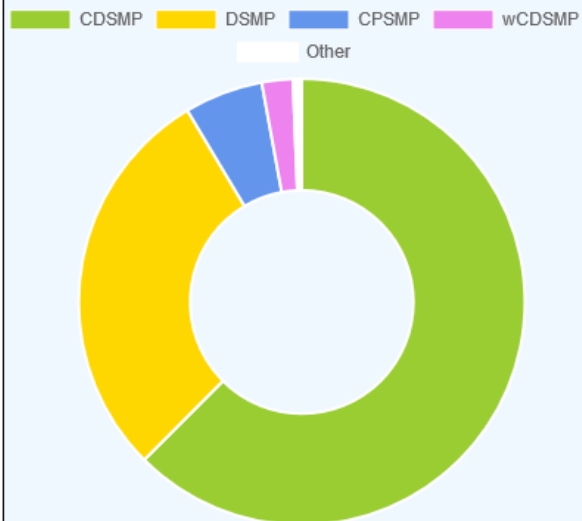
## Participants



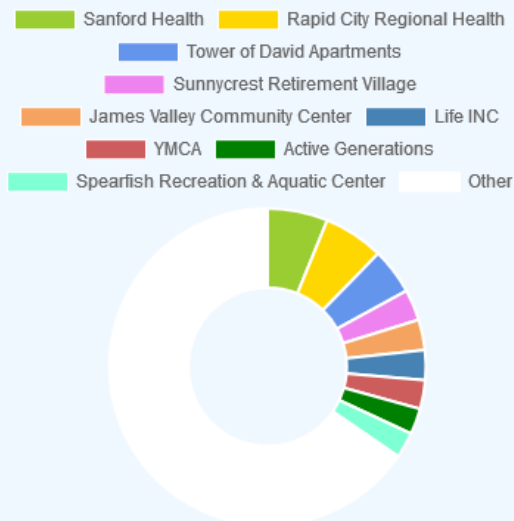
## Completers

68%

## Participants In Each Curriculum



## Participants In Each Organization





# General Reporting



## Quarterly Infographic

- Template and customization

## Participant data

- Demographic characteristics

## Workshop data

- Locations
- Attendance
- Paperwork tracking

Number of workshops: 206

Average participants per workshop: 9.4

Number of participants: 1,775

Participants with attendance data: 1,775

Completers: 1,202 of 1,775 (68%)

Number who are caregivers: 308 of 985 (31%)

Age	Count	Percent	Bar
0-44	102	10%	<div></div>
44-49	41	4%	<div></div>
50-54	65	6%	<div></div>
55-59	78	8%	<div></div>
60-64	139	13%	<div></div>
65-69	181	17%	<div></div>
70-74	168	16%	<div></div>
75-79	127	12%	<div></div>
80-84	83	8%	<div></div>
85-89	36	3%	<div></div>
90+	16	2%	<div></div>
Unknown	739		

# Program-Specific Reports



## Diabetes Self-Management Program (DSMP)

Number of workshops: 47

Average participants per workshop: 10.7

Number of participants: 503

Participants with attendance data: 503

Completers: 356 of 503 (71%)

Number who are caregivers: 86 of 277 (31%)

County	Value	Percent
Minnehaha	8	23%
Pennington	7	20%
Hughes	5	14%
Hutchinson	3	9%
Davison	2	6%
Brookings	2	6%
Codington	2	6%
Tripp	1	3%
Meade	1	3%
Lincoln	1	3%
Day	1	3%
Brule	1	3%
Clark	1	3%
Unknown	12	

Organization	Value	Percent
Avera St. Mary's Hospital	4	9%
Life INC	4	9%
Rapid City Regional Health	3	6%
Avera St. Benedict Hospital	3	6%
Good Samaritan Society	2	4%
Avera Queen of Peace Hospital	2	4%
Brookings Health System	2	4%
Prairie Lakes Healthcare System	2	4%
OsteoStrong	2	4%
Sunnycrest Retirement Village	2	4%
Sanford Health	2	4%
Hutterite Colonies	2	4%
Good Samaritan Prairie Creek	1	2%
South Dakota State University Extension - Staff	1	2%
Community Bible Church	1	2%
Behavior Management Systems - Elk Street	1	2%
AARP	1	2%
St. Michael's Parish	1	2%
Heritage Village Apartments	1	2%
James Valley Community Center	1	2%
Northeastern Mental Health Center (NEMHC)	1	2%
Our Savior's Lutheran Church - Spearfish	1	2%
Avera Medical Group Family Health Center	1	2%
Platte Health Center Avera	1	2%
Falls Community Health	1	2%
Aberdeen Police Department	1	2%
Tower of David Apartments	1	2%
St. John's Lutheran Church	1	2%
Fall River Health Services Hot Springs	1	2%

# Satisfaction Surveys



## CDSME Satisfaction

Which of these was the most exciting outcome that happened to you as a result of attending the workshop (please choose one or write in your outcome in "other"):	Count	Percent
More confident in making plan (1)	69	46%
Learned and practicing new skill (2)	27	18%
More active self-manager (3)	37	25%
Made a difference (4)	9	6%
Other (describe) (5)	8	5%
Average Value	2.1	

Overall, this workshop was (mark appropriate response below):	Count	Percent
Extremely beneficial (1)	99	59%
Good (2)	63	38%
Average (3)	6	4%
Average Value	1.4	

Would you recommend this workshop to your family, friends, or co-workers?	Count	Percent
Yes (1)	153	99%
No (2)	1	1%
Average Value	1.0	

How satisfied were you with the workshop time and day of the week?	Count	Percent
Very (1)	132	77%
Mostly (2)	34	20%
Unsure (3)	3	2%
Dissatisfied (4)	3	2%
Average Value	1.3	

# Pre/Post Assessment



## Walk with Ease

Number of workshops: 3

Average participants per workshop: 9.0

Number of participants: 27

Participants with attendance data: 27

Completers: 17 of 27 (63%)

Number who are caregivers: 3 of 12 (25%)

In general, would you say that your health is:	Pre	Post
Ex (1)	12%	9%
Very Good (2)	38%	36%
Good (3)	31%	45%
Fair (4)	15%	9%
Poor (5)	4%	0%
Average Value	2.6	2.5

How confident are you in managing your arthritis symptoms? (0=not confident at all to 10=Very confident)	Pre	Post
Average Value	7.2	7.6

How many days during the week do you go for a walk/s?	Pre	Post
Average Value	1.8	3.1

On average, how many minutes do you walk on each of those days?	Pre	Post
Average Value	33.3	29.3

# Additional Features



Search   General <b>Classes</b> Certificates   Counties   Handler   Access   Merge <b>Print</b> Export		
<div>Go</div>		
Report Title:	<input type="text" value="People"/>	
<input checked="" type="radio"/> Standard Report	Order By:	<input type="text" value="First Name"/>
	Options:	<input checked="" type="checkbox"/> Include Postal Address <input type="checkbox"/> Include Home County <input type="checkbox"/> Include Work County <input type="checkbox"/> Include Region <input checked="" type="checkbox"/> Include Phone Numbers <input checked="" type="checkbox"/> Include Email Address <input type="checkbox"/> Include Working Counties
<input type="radio"/> Personal History Report		
<input type="radio"/> CEU Transcript		
<input type="radio"/> Certificate Expiration Report		
<input type="radio"/> Demographic Report	Group by:	<input type="text" value="Summary"/>
<div>Go</div>		

# Additional Features



Demographics Survey—01

Evaluation—01

Evaluation\_2014—01

Evaluation\_2015—01

Evaluation\_2016—01

F&S Additional and Optional —01

F&S Pre-Post—01

LL Training Eval—01

OLD BCBH Pre/Post-Survey—01

wCDSMP Evaluation—01

General

Questions

Choice Lists

Choices

Print

Name:

Version:

Type:

MultipleUse

Survey Is Taken:

☐ Pre-Workshop

☐ Post-Workshop

☐ FollowUp

☐ Inactive

Save Changes

Cancel Changes

Add Survey

Duplicate Survey

Delete Survey

# Next Steps



## Data Migration

- All workshop and attendance data complete
- Entering data prior to 9/1/2015
- 6- and 12-month surveys

## Data Clean-up

- Ensuring accurate and complete 'People' information
- Trainings and certifications

## Adding Programs

- WWE and F&S



# Partnership 4 Growth



- Connect your initiatives to better data management
- Bridge Medical, Community, & CBO Referrals
- Reach your Community
- Show your impact!

# Thank You!



**Megan Jacobson**

*BCBH® SD Program Associate*

**Health & Nutritional Sciences – SDSU Extension**

**P: (605) 995-7378**

[www.sdstate.edu](http://www.sdstate.edu) | [www.betterchoicesbetterhealthsd.org](http://www.betterchoicesbetterhealthsd.org)



**Bridget Muntefering**

*BCBH® SD Community Referral & Wellness Coach*

**Food & Families Programs – SDSU Extension**

**P: 1-888-484-3800**

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**SOUTH DAKOTA  
STATE UNIVERSITY**

**Lacey McCormack**

*Associate Professor, BCBH® SD Program Evaluator*

**Health & Nutritional Sciences - SDSU**

**Brookings, SD 57007**

**P: (605) 688-4046 | [www.sdstate.edu](http://www.sdstate.edu)**